

Frequently Asked Questions:

What happens if I don't have enough net pay to fund the multiple accounts I have listed? For example, what if I have \$500 designated to account #1, \$500 designated to account #2, and the balance to account #3, but only receive net pay of \$812.00 – how will it be distributed?

Answer: Your net pay will be distributed in the order it is set up. In this specific example, \$500 will go into account #1, \$312 will go into account #2, and nothing will go into account #3. If this is not the distribution you want, the moral to the story is: when you know your net pay will not “cover” the direct deposit distribution on file (and, presumably, you should know this in advance), you should go into your direct deposit setup and make a change before the payroll is confirmed.

What happens if my bank rejects one of the accounts I have designated? Will it mess up the other accounts designated for deposit; and, how do I get my money back?

Answer: First of all, each account designation is treated as a separate transaction, so the failure of one deposit does not impact the successful deposit into the other account(s). Second of all, we will issue you a check for the failed deposit once we receive notification of the rejection (along with the money) from your bank.

Do I have to do anything if I want my direct deposit to go to the one bank account I already have designated?

No, you do not have to do anything. Your direct deposit information will be unchanged. This new feature is completely optional.

May I designate some of my net pay into a bank account(s) for direct deposit but get some of it as a paper check?

Absolutely NOT! The payment method for all employees is by direct deposit. In fact, it is a condition of employment.

Here is an example of a direct deposit enrollment into three accounts:

Review, add or update your direct deposit information. [View check example](#)

*Account Type	Routing Number	Account Number	Update Account Number	*Deposit Type	Amount (\$)	Move Deposit Order Up	Move Deposit Order Down	
Savings	253177049	xxxxxxxx8844	Update Account Number	Amount	250.00	↑	↓	🗑️
Savings	011200365	xxxxxxxx9952	Update Account Number	Amount	125.00	↑	↓	🗑️
Checking	253177049	xxxxxxxx3304	Update Account Number	Balance		↑	↓	🗑️

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